

## NIHR Guideline B01

### R&D Operational Capability Statement

#### Version History

Version number	Valid from	Valid to	Date approved	Approved by	Updated by
RDOCS 007	01/04/2023	31/03/2025	20/04/2023	CBPG	Theresa Foster

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## Organisation R&D Management Arrangements

Information on key contacts

<b>Organisation Details</b>	
Name of Organisation	East of England Ambulance Service NHS Trust
R&D Lead / Director (with responsibility for reporting on R&D to the Organisation Board)	Dr Simon Walsh, Medical Director, <a href="mailto:simon.walsh@eastamb.nhs.uk">simon.walsh@eastamb.nhs.uk</a> , supported by Paul Gates, Deputy Clinical Director & Consultant Paramedic, <a href="mailto:paul.gates@eastamb.nhs.uk">paul.gates@eastamb.nhs.uk</a>
<b>Research Support Service Office details:</b>	
Name:	Theresa Foster, Head of Research
Address:	Research Support Services, East of England Ambulance Service NHS Trust, Milford Service Area, Fiveways Roundabout, Barton Mills, Suffolk, IP28 6AE
Contact Number:	Mobile 07971 287986
Contact Email:	<a href="mailto:theresa.foster@eastamb.nhs.uk">theresa.foster@eastamb.nhs.uk</a>
Other relevant information:	Generic Research Support Service email: <a href="mailto:research@eastamb.nhs.uk">research@eastamb.nhs.uk</a>
<b>Key Contact Details</b> e.g. Research Governance Lead, Research Passports, etc.	
<b>Contact 1:</b>	
Role:	Capacity & Capability and Contracts
Name:	Theresa Foster, Head of Research
Contact Number:	Mobile 07971 287986

Contact Email:	theresa.foster@eastamb.nhs.uk
<b>Contact 2:</b>	
Role:	Research Passports or Letters of Access and Research Involvement Group (RIG)
Name:	Larissa Prothero, Advanced Research Paramedic
Contact Number:	Mobile 07736 374453
Contact Email:	larissa.prothero@eastamb.nhs.uk
<b>Contact 3:</b>	
Role:	Participant in Research Experience Survey (PRES)
Name:	Tessa Noakes, Research Paramedic
Contact Number:	Mobile 07514 973667
Contact Email:	tessa.noakes@eastamb.nhs.uk

Add further contacts by selecting and then **copying** the five Excel rows (ie whole rows) above for Contact, role, name, number and email.

Then select the **blank row** under the table and 'insert copied cells'. (Please do not select and copy individual cells or groups of cells as this does not preserve formatting.)

Information on staffing of the R&D Office

R&D Team		
R&D Office Roles (e.g. Governance, Contracts, etc)	Whole Time Equivalent	Comments indicate if shared/joint/week days in office etc
Head of Research	1	First point of contact for Research Governance, Contracts and Proposals
Advanced Research Paramedic	1	Facilitation of research activity, Research Passports, RIG, Research delivery and development
Research Paramedic	1	Research delivery and development and PRES

Add lines in the table as required by selecting and then copying a **whole Excel row which is a part of** the table (note: select and copy the row **not** cells in the row).

Then select a **row** in the table and 'insert copied cells'. (Please do not select and copy individual cells or groups of cells as this does not preserve formatting.)

Information on reporting structure in organisation (include information on any relevant committees, for example, a Clinical Research Board / Research Committee / Steering Committee.)

### **Reporting Structures**

The Advanced Research Paramedic and Research Paramedic(s) report to the Head of Research. The Head of Research reports to the Deputy Clinical Director and/or Medical Director. Annual Research Reports are received by the Clinical Best Practice Group. The Clinical Best Practice Group recommends feasible research to the Clinical Risk Group. Potential research is presented to the Clinical Best Practice Group for risk and feasibility assessment.

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Information on Research Networks supporting/working with the Organisation.

Information on how the Organisation works with the Comprehensive Local Research Network (CLRN), Primary Care Research Network (PCRN), Topic Specific Clinical Research Networks (TCRN).

Research Networks	
Research Network (name/location)	Role/relationship of the Research Network, e.g. host Organisation
CRN East of England	Primary financial support of research infrastructure role.
CRN North Thames	Financial support of research infrastructure role.

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Information on collaborations and partnerships for research activity (e.g. Biomedical Research Centre/Unit, Other NHS Organisations, Higher Education Institutes, Industry)

<b>Current Collaborations / Partnerships</b>				
Organisation Name	Details of Collaboration / Partnership (eg University/Organisation Joint Office, external provider of pathology services to Organisation, etc, effective dates)	Contact Name	Email address	Contact Number
National Ambulance Research Steering Group	Research proposal development	Professor Rachael Fothergill	rachael.fothergill1@nhs.net	
University of Hertfordshire	University collaborator	Professor Julia Williams	j.williams@herts.ac.uk	01707 285260
University of East Anglia	University collaborator	Professor Kristy Sanderson	kristy.sanderson@uea.ac.uk	01603 591142
Swansea University	University collaborator	Professor Helen Snooks	h.a.snooks@swansea.ac.uk	
Warwick University	University collaborator	Professor Gavin Perkins		

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## Organisation Study Capabilities

Information on the types of studies that can be supported by the Organisation to the relevant regulatory standards

Types of Studies Organisation has capabilities in (please tick applicable)							
	CTIMPs (indicate Phases)	Clinical Trial of a Medical Device	Other Clinical Studies	Human Tissue: Tissue Samples Studies	Study Administering Questionnaires	Qualitative Study	OTHER
As Sponsoring Organisation	No	No	Yes	No	Yes	Yes	No
As Participating Organisation	Yes (Phase iv)	Yes	Yes	No	Yes	Yes	Yes (Health Service Research)
As Participant Identification Centre	Yes (Phase iii/iv)	Yes (Phase iv)	Yes	No	Yes	Yes	Yes

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Which licences does the organisation hold which may be relevant to research?

<b>Organisation Licences</b>			
Licence Name Example: Human Tissue Authority Licence	Licence Details	Licence Start Date (if applicable)	Licence End Date (if applicable)

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PCT ONLY: Information on the practices which are able to conduct research

<b>Number/notes on General Practitioner (GP) Practices</b>

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## Organisation Services

Information on key clinical services contacts and facilities/equipment which may be used in studies for supporting R&D governance decisions across the organisation.

<b>Clinical Service Departments</b>					
Service Department	Specialist facilities that may be provided (eg number/type of scanners)	Contact Name within Service Department	Contact email	Contact number	Details of any internal agreement templates and other comments
<i>Pathology</i>					
<i>Radiology</i>					
<i>Pharmacy</i>					

Information on key management contacts for supporting R&D governance decisions across the organisation.

<b>Management Support e.g. Finance, Legal Services, Archiving</b>					
Department	Specialist services that may be provided	Contact Name within Service Department	Contact email	Contact number	Details of any internal agreement templates and other comments
<i>Archiving</i>					
<i>Contracts</i>		Theresa Foster	<a href="mailto:12heresa.foster@eastamb.nhs.uk">12heresa.foster@eastamb.nhs.uk</a>	Mobile 0797128798 6	
<i>Data management support</i>					
<i>Finance</i>		Emma Morgan	<a href="mailto:emma.morgan@eastamb.nhs.uk">emma.morgan@eastamb.nhs.uk</a>	01603 422804	
<i>Information Technology</i>					
<i>Legal</i>					
<i>HR</i>					
<i>Statistical support</i>					

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## Organisation R&D Interests

Information on the areas of research interest to the Organisation

Organisation R&D Areas of Interest				
Area of Interest	Details	Contact Name	Contact Email	Contact Number
Ambulance / Pre-hospital research	Improve outcomes	Theresa Foster	<a href="mailto:13arissa.foster@eastamb.nhs.uk">13arissa.foster@eastamb.nhs.uk</a>	Mobile 07971 287986
Public health research	Exploratory	Theresa Foster		
Diabetes	Improve outcomes	Larissa Prothero	<a href="mailto:13arissa.prothero@eastamb.nhs.uk">13arissa.prothero@eastamb.nhs.uk</a>	01353 662109 / 07736374453
Sepsis	Improve outcomes	Larissa Prothero		
Mental Health	Exploratory	Larissa Prothero		
Stroke	Improve outcomes	Larissa Prothero		
Staff wellbeing	Exploratory	Theresa Foster		
Dementia	Exploratory	Larissa Prothero		

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Information on Local / National Specialty group membership within the Organisation which has been shared with the CLRN

Specialty Group Membership (Local and National)					
National / Local	Specialty Group	Specialty Area (if only specific areas within group)	Contact Name	Contact Email	Contact Number
National	National Ambulance Research Steering Group	Ambulance / Pre-hospital research	Rachael Fothergill	rachael.fothergill1@nhs.net	
National	Trauma & Emergency Care Group				
Local	CRN Eastern Stroke Speciality Group				
Local	CRN Eastern Diabetes Speciality Group				

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## Organisation R&D Planning and Investments

Planned Investment			
Area of Investment (e.g. Facilities, Training, Recruitment, Equipment etc.)	Description of Planned Investment	Value of Investment	Indicative dates
Facilities	Research Support Services Main and Satellite Offices	RSS stability	Mar-25
Training	Online Good Clinical Practice training to be encouraged Trust-wide	Increased research capability	Apr-21

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## Organisation R&D Standard Operating Procedures Register

Standard Operating Procedures				
SOP Ref Number	SOP Title	SOP Details	Valid from	Valid to

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Information on the processes used for managing Research Passports

**Indicate what processes are used for managing Research Passports**

A joint arrangement between the Research Support Services and Human Resources is utilised to manage and monitor Research Passports / Letters of Access.

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Information on the agreed Escalation Process to be used when R&D governance issues cannot be resolved through normal processes

### Escalation Process

Research Governance is handled in accordance with the approved East of England Ambulance Service NHS Trust Research Policy. This document is reviewed every two years.

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## Planned and Actual Studies Register

The Organisation should maintain or have access to a current list of planned and actual studies which its staff lead or collaborate in.

Comments
The Head of Research maintains a current register of all research proposals received, and monitors status.

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## Other Information

For example, where can information be found about the publications and other outcomes of research which key staff led or collaborated in?

### Other Information (relevant to the capability of the Organisation)

Research Support Services maintain access to current relevant information on the Trust Website <https://www.eastamb.nhs.uk/about-us/research-support-services.htm>, and the Trust Intranet (East24). This includes Research Reports which capture activity, and output including publications in peer reviewed journals. Performance in Initiating and Delivering research is published on the Research Support Services intranet and internet pages.

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