

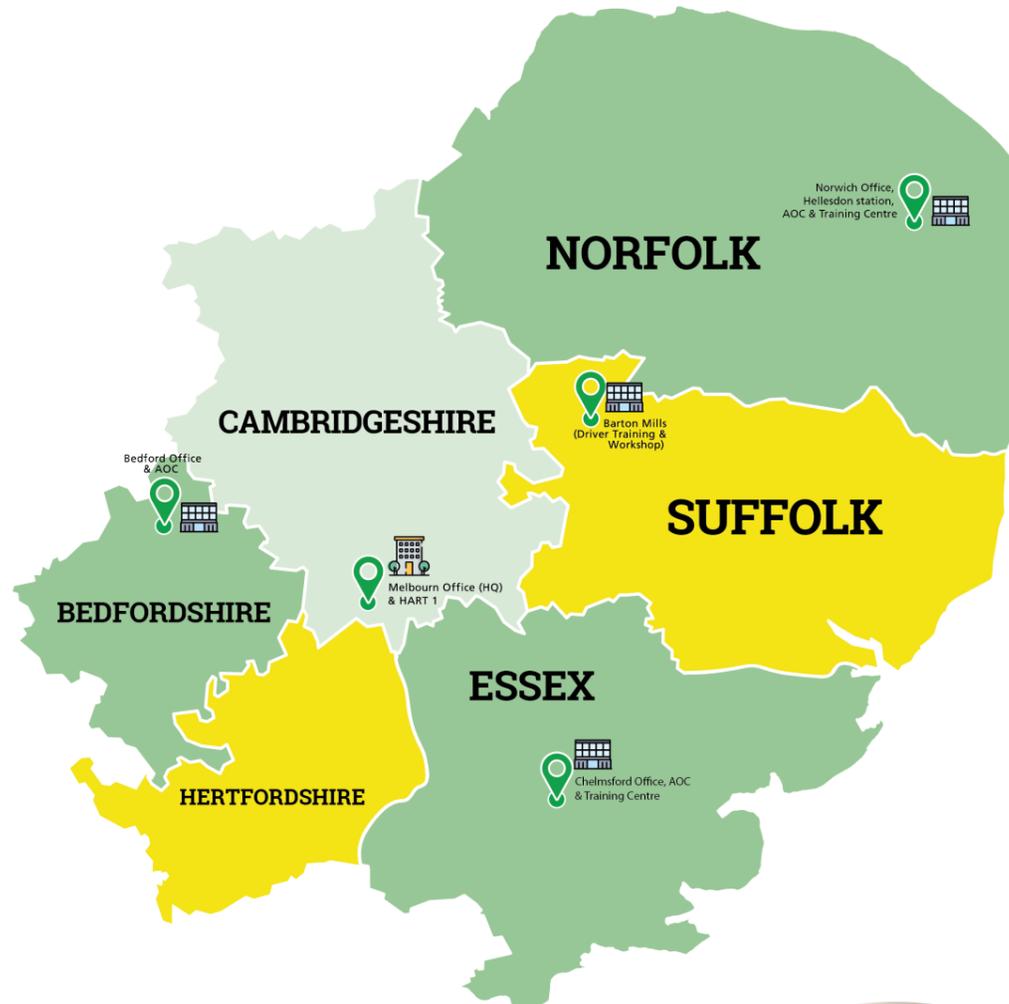


# Candidate Information Pack



# Who we are

The East of England Ambulance Service (EEAST) provides 24 hour, 365 days a year accident and emergency services to those in need of emergency medical treatment and transport in - Bedfordshire, Hertfordshire, Essex, Norfolk, Suffolk and Cambridgeshire.



We also provide non-emergency patient transport services for patients needing transport to and from hospital, treatment centres and other similar facilities and who can't travel unaided because of their medical condition or frailty.

Within the east of England, we deliver the patient transport services in Cambridgeshire, Bedfordshire, Hertfordshire, north and west Essex.



# Why work for us

Here at EEAST we have a host of benefits that our employees can take advantage of.

The NHS has been renowned within the UK as one of the best for its generous pension scheme, support and pay through parental leave and a number of wellbeing initiatives like cycle to work schemes. With exclusive offers and discounts at many different retailers that can help NHS employees save money.

Find out more on our employee benefits webpage.

## Not just blue lights

There's more to us than just emergency response though. We also provide non-emergency patient transport services for patients travelling to and from hospital, treatment centres and other similar facilities who can't travel unaided because of a medical condition or frailty.

Our frontline effort is supported by a huge team of support staff, specialising in everything from HR, finance and communications, to engineering, I.T and informatics. With an organisation of this size, and under constant scrutiny, it is vital that our people are experts in their field. It is the reason we invest so much in our training and education programme; we want our staff to develop and as an employer, we need to provide the tools for them to do that.



## Come and join us

We value care, teamwork, quality, respect, and honesty. If this sounds like you, then we would love to hear from you.

All our current vacancies are listed here: [eastamb.nhs.uk/career-for-life](https://eastamb.nhs.uk/career-for-life), so you can see the roles that are available to apply for today.

Consider a career in the ambulance service.

**Welcome to a career for life.**

# Our vision and values

## Our vision

We developed a new vision in 2020 as part of our new Corporate Strategy, which runs from 2020 – 2025. It was made after listening to our staff, patients, volunteers, charity partners, the public, our emergency service partners and NHS colleagues. It is:

**'Outstanding care, exceptional people,  
every hour of every day'**  
**#WeAreEEAST**

This vision is underpinned by four goals:

1. Be an exceptional place to work, volunteer and learn.
2. Provide outstanding quality of care and performance.
3. Be excellent collaborators and innovators as system partners.
4. Be an environmentally and financially sustainable organisation.

## Our values



We value warmth, empathy and compassion in all our relationships.



Together as one, we work with pride and commitment to achieve our vision.



We strive to consistently achieve high standards through continuous improvement.



We value individuals, including our patients, our staff and our partners in every interaction.



We value a culture that has trust, integrity and transparency at the centre of everything we do.

# Discover your CareerForLife

There are a range of different career paths you could experience within EEAST. Every role is important, and everyone plays a part in helping us achieve our vision – outstanding care, exceptional people, every hour of every day.

Whether it is in frontline, within our emergency operations centres (EOCs), our patient transport service (PTS), support services or administrative services – there is a career for life for you at EEAST.

Many of our people at EEAST have careers within the Trust spanning decades. A career within the ambulance service can be a career for life. Everyone has a different journey and story to tell.



Working in the NHS as a whole is a great career choice and offers stability. I would recommend others to join the service and to enjoy the job role they choose.

We are in a privileged position being patient facing, all large organisations come with their own battles and issues but if you can do the job you are meant to do and enjoy it, it's a good place to be.



**Georgina Lovejoy**  
Senior EMT  
14 years



**Scan me**  
for more inspiring  
career stories



East of England  
Ambulance Service  
NHS Trust

